

Share your views to help develop the household waste recycling centres across North Yorkshire

Background

We have a legal duty to provide household waste recycling centres for residents to dispose of any additional household waste, free of charge.

We currently provide 20 household waste recycling centres (plus mobile sites) across North Yorkshire and this service, including the disposal of the waste delivered, costs more than £5 million per year.

We face many significant challenges now and the years ahead. Including the impact of inflation, increased demand for our services, climate change, and the impact of the cost-of-living crisis on our communities. Government also plans on removing charges for household DIY waste at household waste recycling centres, which will also have an impact on our budget and the services we provide.

To help address increasing costs we are looking at various options while ensuring we maintain our frontline services.

We are therefore asking residents to share their views about changes to the following services:

- restricting the use of the household waste recycling centres to North Yorkshire residents only
- limiting the access for commercial-like vehicles
- changes to commercial waste

Privacy notice

Read our privacy notice to understand how and why we process your personal data at <https://www.northyorks.gov.uk/privacy-notices>

How to respond to this consultation

Please complete this form and return to North Yorkshire Council, Central Waste Management, County Hall, Northallerton DL7 8AD or at any household waste recycling centre, North Yorkshire library or any other North Yorkshire Council office. Alternatively, you can email this form as an attachment, or ask any questions about this form, to wacsadmin@northyorks.gov.uk

If you prefer, complete online by scanning the QR code below or visit <https://www.northyorks.gov.uk/survey/hwrc>



The online form is recommended if you need to write more than the boxes allow on this paper copy. Please do not include anything that can identify yourself or someone else.

All replies must be received by **Wednesday 31 January 2024**.

Firstly, we would like to know a bit about you and how you use the household waste recycling centres.

Q1 Do you live in North Yorkshire?

Yes

No

Q2 What do you use a household waste recycling centre for?

- Disposal of commercial waste and recycling I do not use a household waste recycling centre
 Disposal of household waste and recycling

Q3 How often do you visit a household waste recycling centre?

- Once a week A few times a year
 Once or twice a month Once a year or less

Q4 How satisfied are you with the service you receive at the household waste recycling centres?

- Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied

If you are dissatisfied, please could you elaborate:

**Q5 Which household waste recycling centres do you normally use?
(please select all that apply)**

- | | | |
|--|--------------------------------------|--|
| <input type="checkbox"/> Burniston | <input type="checkbox"/> Ripon | <input type="checkbox"/> Tadcaster |
| <input type="checkbox"/> Catterick Bridge | <input type="checkbox"/> Seamer Carr | <input type="checkbox"/> Tholthorpe |
| <input type="checkbox"/> Harrogate (Stonefall) | <input type="checkbox"/> Selby | <input type="checkbox"/> Thornton-le-Dale |
| <input type="checkbox"/> Leeming Bar | <input type="checkbox"/> Settle | <input type="checkbox"/> West Harrogate (Penny Pot Lane) |
| <input type="checkbox"/> Leyburn | <input type="checkbox"/> Skipton | <input type="checkbox"/> Whitby |
| <input type="checkbox"/> Malton and Norton | <input type="checkbox"/> Sowerby | <input type="checkbox"/> Wombleton |
| <input type="checkbox"/> Northallerton | <input type="checkbox"/> Stokesley | |

15% of household waste recycling centre users live outside of North Yorkshire. If only North Yorkshire residents were allowed to use the household waste recycling centres, this could generate savings of approximately £140,000 per year.

Q6 We propose restricting the use of the household waste recycling centres to North Yorkshire residents only.

- I agree with this proposal I disagree with this proposal

Please explain why:

Q7 Should we restrict access to North Yorkshire residents only, we propose that non-residents should pay a fee to use one of our household waste recycling centres.

- I agree with this proposal
 I disagree with this proposal

Commercial-like vehicles

93% of visitors in a commercial-like vehicle (for example, a van or a pick-up) visit less than 12 visits per year. It is believed that some waste being deposited from these vehicles could be commercial waste, which should be paid for.

If we limit these vehicles to 12 visits per year we could bring in savings of around £370,000 and could also reduce congestion at sites to improve the experience for everyone.

Q8 We are proposing to limit the number of times per year that commercial-like vehicles can use the household waste recycling centres.

- I agree with this proposal I disagree with this proposal

Q9 We believe up to 12 visits a year per household in a commercial-like vehicle is a reasonable amount to dispose of household waste and recycling items. (Items that can be accepted are listed on our website at <https://www.northyorks.gov.uk/bins-recycling-and-waste/household-waste-recycling-centres>).

- I agree with this proposal I disagree with this proposal

Please explain why:

Q10 Do you ever use a trailer to bring your waste to a household waste recycling centre?

- Yes No

Q11 Cars can currently bring trailers of any size into the household waste recycling centres. Trailers can be difficult for household waste recycling centres to deal with, especially at busy periods. Would you agree with any of the following options? (please tick all that apply)

- Limiting the number of visits to up to 12 per year
 Restricting some size of trailers
 Restricting the times trailers can visit by using a pre-booking system

Commercial waste accepted at household waste recycling centres and whether this should be changed

Commercial waste, which is a paid for service, is currently accepted at all household waste recycling centres (except Harrogate Stonefall). Providing this service costs the council nearly £140,000 a year.

We have no legal obligation to accept commercial waste at household waste recycling centres but we understand that this is a useful service to very small businesses that operate from home in rural areas.

Q12 Do you think we should continue to accept commercial waste at household waste recycling centres?

- Yes No

Q13 Do you think this should be accurately weighed and paid for?

- Yes No

Q14 To accurately weigh and price commercial waste, weighing equipment could be offered at dedicated household waste recycling centres or at dedicated commercial waste disposal sites across North Yorkshire. Which option would you support?

- Commercial waste disposal sites across North Yorkshire, therefore reducing waiting times at household waste recycling centres
- Dedicated weighbridges at household waste recycling centres

Q15 If you could not dispose of commercial waste at a household waste recycling centre, how else would you dispose of your waste?

- Commercial waste collection service from your premises
- Hire a skip
- Waste disposal site
- Other (tell us below)
- Not applicable

Thank you for your time and comments.

Return this completed form to North Yorkshire Council, Central Waste Management, County Hall, Northallerton DL7 8AD or at any household waste recycling centre, North Yorkshire library or any other North Yorkshire Council office.

Alternatively, you can email this form as an attachment to wacsadmin@northyorks.gov.uk no later than Wednesday 31 January 2024.